

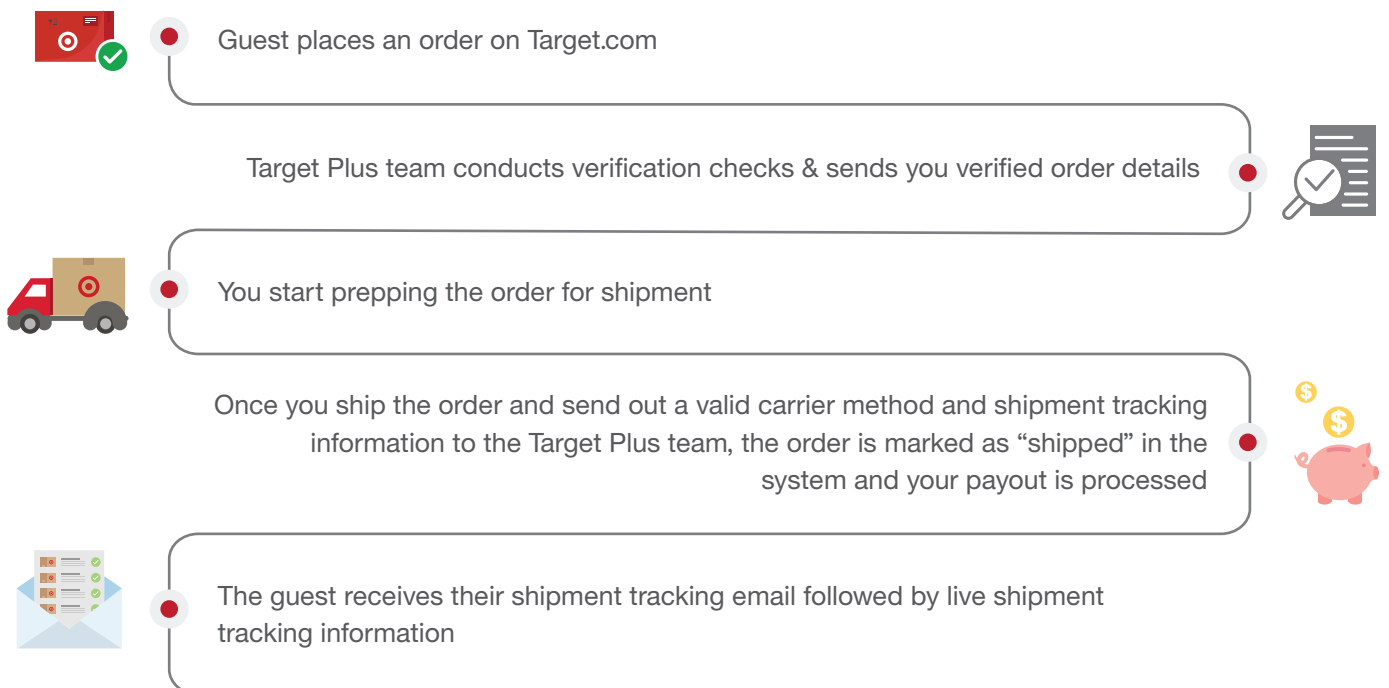
# Getting paid with Target Plus



Now that your items are up and selling, let's look at how the payout procedure works. Payouts for Target Plus are made every Tuesday for all shipped orders. As a Target Plus Partner, all you have to do is make sure that you follow the order timeline set in your Marketplace Portal account to receive timely payouts.



## Let's understand the order timeline:



### Quick Tip:

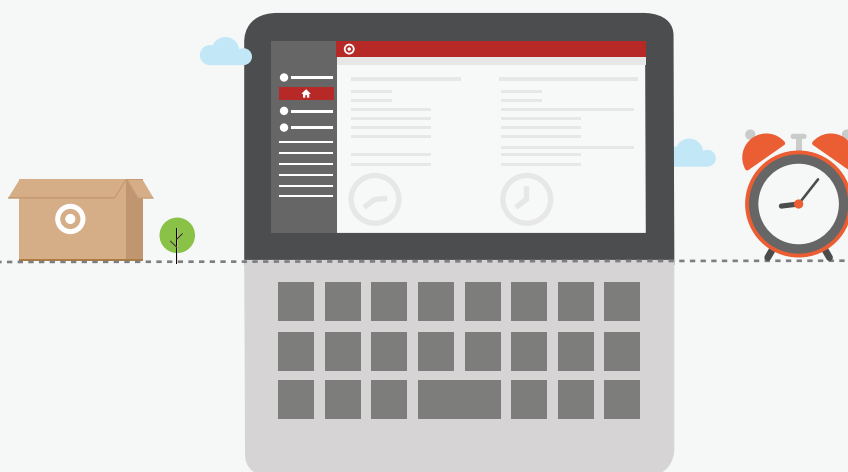
The initial Estimated Delivery Date (EDD) that the guest sees while placing the order is calculated using the site cutoff and building lead time set in your Marketplace Portal account. You can get in touch with the Target Plus Team if you need to make changes to your building lead time.

**Building lead time** is the number of days (in hours) before an order is expected to be shipped based on site cut off time.

**Site cutoff** signifies the time of day at which you'll be able to process and ship the order that day.

# How and when is my payment processed?

Your payout is calculated based on your shipping date. Let's say an order was placed on a Saturday. If you ship the order and send the shipping details to Target by 2 PM CST on Thursday, your Stripe account will be credited and you will receive the payout on the following Tuesday. For orders that are shipped after 2 PM Thursday, the payout should make it to your account the Tuesday after next. We can only process your payout after you have sent over a valid carrier method and shipment tracking information.



## Remember:

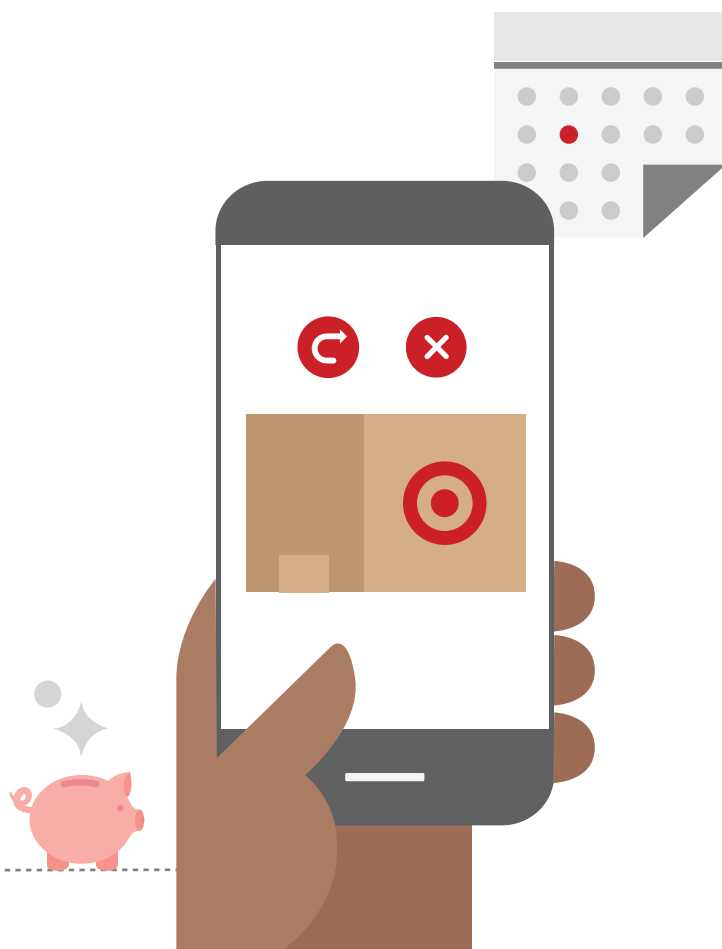
Only the orders that are shipped by 2PM CST on Thursday will reflect in your Stripe account on the following Tuesday. Orders shipped after the cut-off time will make it into your account the Tuesday after next.

# Payout for canceled & returned items

Once the cancellation is initiated, we will alert the guest that their order has been canceled. There is no refund action needed for most cancellations since the payout is made only after you ship the order.

As for returns, we process those daily, automatically deducting amounts from your weekly payouts so you don't have to do anything to refund the guest.

**Shipment returned to sender? Open a case with our Support and Performance team and we'll help initiate the guest refund.**



## How do I pay referral rates?

Your referral rate is the percentage of the item cost and shipping charges that you pay to Target on each order. Target Plus team calculates the referral rates for each purchase and deducts those in each payout, so you don't have to track and reimburse us each month.

You can even check out the Approved Item Type report or your Target Plus contract for more details on your referral rates.



## Keeping track of your payouts

You can keep a tab on your orders and returns, or assess your performance by downloading your weekly Financial Reconciliation Report from your admin account and analyze the line-by-line breakdown of your payouts.

It's all about getting familiar with the process, everything is pretty simple from there on onwards.



### A few things to remember:

- Payouts are made every Tuesdays for all orders shipped by Thursday 2 PM CST
- Your payment can only be processed once the order is marked as "shipped" in the system
- The amount for returned items is automatically deducted from your weekly payouts
- Target Plus team calculates & deducts referral rates from your weekly payouts
- If the dollar amount of returned items exceeds the amount of items ordered in a given week, you will not receive a payout again until your account balance is positive. You do not need to pay Target to bring your account balance back to positive as we'll do all the calculation for you.

And that's all! Once you set up your account, all you need to focus on is following the order timeline and ensuring your guests receive their orders on or before the estimated delivery date so you can receive your payouts on time.

*Got more questions? Don't hesitate to reach out by opening a case in the Target Marketplace Portal.*